



Monthly Newsletter

July 2026

Welcome to PACC's monthly newsletter.

If you have any questions or require any further information, please email: info@paccshropshire.org.uk



PACC- Facebook



PACC- Website



Closed for Summer

PACC will be closed over the summer holidays from Friday 24th July, we will be back as normal from Wednesday 2nd September.

Our wonderful volunteers will be supporting at Healthy Lives Programme activities, and emails relating to activities will still be monitored daily.

We look forward to seeing you all in September, where things may look a little different..... watch this space!

Community Navigator Termly Report Published



The most recent termly report for the PACC Community Navigator Service is now available. The service has provided information and signposting to 189 Parent and Family Carers.

Our reports will now focus on the key themes that families have raised with us and will include signposting to further information and support for families experiencing these issues. Where gaps in information are identified and raised with the system, and accessible information is not available, we will do our best to create resources that are easy for families to understand and use.

READ MORE



Education Otherwise Than at School (EOTAS) Consultation



This consultation seeks views on how Education Otherwise Than At School (EOTAS) should operate as part of the proposed SEND reforms from 2029/30. It also considers related arrangements for children receiving Alternative Provision because of health needs and those accessing accredited online education.

Under section 61 of the Children and Families Act 2014, local authorities may arrange special educational provision outside a school or further education setting where it would be inappropriate for that provision to be delivered in a school or further education setting.

[READ MORE](#)



We need your feedback!

Are you a Parent/ Family Carer of a child/ young person aged 0-25 with SEND living in Shropshire?



What makes you **MAD**, **SAD** and **GLAD** about being the Parent/ Family Carer of a child or young person with a disability or additional need?



**Parent Carer
Council**
Shropshire



Accessing Support over Summer



We understand that the summer holidays can be a very challenging and stressful time, and families often struggle to know where to get help. We have put together a list of helplines and organisations.

[READ MORE](#)



TOGETHERNESS

Bringing the Solihull Approach to the world

Moving up to secondary school for children with additional needs

[READ MORE](#)



New SEND Youth Advisers for Shropshire



Shropshire Council is one of the pilot areas for the national Youth Transformation Project, aiming to create a new and coordinated youth offer, embedding youth work across all areas.

Part of this work has been the creation of Youth Advisors, young people aged 16 -25 years, who will work together to make decisions about services for young people in Shropshire. This opportunity is open to any young person who lives or studies in Shropshire and young people from the SEND Community have been encouraged to get involved.

We have spoken to three young people who are known to PACC, and who have been successful in their applications to be Shropshire Youth Advisors.

[READ MORE](#)



What can we do when things go wrong?



When things go wrong within Special Educational Needs and Disabilities (SEND) support, it's important to take steps to address the issue, which may involve informal communication, formal complaints, and potentially mediation or appeal depending on the specific situation and procedures.

Informal communication- Start by contacting the professional involved. Use email to document the conversation and set a time for their response.

Formal Complaint- If the informal approach doesn't resolve the issue, you may need to make a formal complaint. This will often involve writing a statement outlining the problem, your concerns, and the desired outcome.

Mediation or Appeal- Mediation is a process where an independent third party, the mediator, helps parties involved in a dispute reach a mutually agreeable solution. Appeals, on the other hand, involve formally challenging a decision made by an authority

Judicial Review- When the complaints procedure would not be a realistic and effective way of solving the issue

Ombudsmen- Ombudsmen are independent bodies that can help resolve dispute particularly when formal complaints processes haven't yielded satisfactory results.

Knowing when to make a complaint and who to contact can be difficult to navigate. Below are some of the most common complaints processes we have signposted families to through our navigator service.

Local Government and
Social Care Ombudsmen

[CLICK HERE](#)

Care Quality
Commission

[CLICK HERE](#)

NHS- Patient Advice and
Liaison Service (PALS)

[CLICK HERE](#)

Feedback and complaints
about an NHS Service

[CLICK HERE](#)

Children and Young
Peoples Complaints-
Shropshire Council

[CLICK HERE](#)

Adult Social Care
Complaints- Shropshire
Council

[CLICK HERE](#)

Complaints, Compliments
and Feedback- Shropshire
Council

[CLICK HERE](#)

Ofsted Complaints
procedure

[CLICK HERE](#)



EDUCATION



SEND Local Offer

Your first place to find information about SEND services in Shropshire.

Includes information about education, health, social care, Early Help, childcare, activities, preparing for adulthood and support groups.



Website: next.shropshire.gov.uk/the-send-local-offer



EHCP Team

The EHCP Team manages EHC Needs Assessments, Education, Health and Care Plans (EHCPs), Annual Reviews, amendments to EHCPs and school placements.

Annual Review enquiries

✉ senannualreviews@shropshire.gov.uk

General enquiries available via the SEND Local Offer.



Educational Psychology Service

Works with schools and families to understand children's learning, development and emotional wellbeing.

They provide advice to schools and the Local Authority during EHC Needs Assessments where appropriate.

☎ 01743 258414 ✉ eps@shropshire.gov.uk



Sensory Inclusion Service

Support for children and young people with hearing impairment, vision impairment or multi-sensory impairment.

Information available through the SEND Local Offer.



Portage

Home-based educational support for pre-school children with significant additional needs and their families.

Information available through the SEND Local Offer.



INFORMATION & ADVICE



SENDIASS (Information, Advice & Support Service)

Free, confidential and impartial information, advice and support for children, young people and Parent Carers.

We can help with:

- SEN Support
- EHCPs
- School meetings
- Exclusions
- Mediation
- SEND Tribunal appeals
- Understanding your rights

☎ 01743 280019

✉ iass@cabshropshire.org.uk



HEALTH



School Nursing

Support with continence, sleep, healthy lifestyles, emotional wellbeing and growth and development.

Access via your child's school or GP.



BeeU (Children and Young People's Mental Health Services)

Support for children and young people experiencing mental health difficulties.

Speak to your GP, school or another professional about referrals.



Community Therapies

Support may include Speech and Language Therapy, Occupational Therapy and Physiotherapy.

Referrals are usually made through health professionals or schools.



FAMILY SUPPORT



Early Help

Early Help works with families to identify needs early and helps them access the right support before difficulties become more serious.

Support may include advice and guidance, coordinated support, family support and signposting to local services. Information available through the Shropshire Early Help webpages.



Children's Social Care

Children with disabilities may be entitled to an assessment of their social care needs.

Support may include short breaks, family support, direct payments and assessments of need. Contact via Shropshire Council Children's Services.



Family Hubs

Family Hubs provide information, activities and support for families with children and young people.

They can also help families access local services.



PACC - PARENT CARER COUNCIL



PACC - Parent Carer Council

Shropshire's official Parent Carer Forum. We work with Parent Carers to improve SEND services and support families.

PACC offers:

- ♥ Information and signposting
- ♥ Peer support
- ♥ Training and workshops
- ♥ Opportunities to share your experiences
- ♥ Co-production with local services

Website: www.paccshropshire.org.uk

Where you can meet PACC Reps- Autumn Term

We welcome Parent/ Family Carers to come and catch up with PACC, share your experiences or just come and say hello!

Bridgnorth- Coffee and Chat



Thursday 17th September

Where?

The Board Room
14 Whitburn St,
Bridgnorth WV16 4QN
10:00am-12:00pm

Market Drayton- Coffee and Chat



Tuesday 15th September

Tuesday 13th October

Tuesday 10th November

Tuesday 8th December

Where? The Hideout
79 Cheshire St, Market
Drayton TF9 1PN,
9:00am- 11:30am

Wem SEN Hub- Coffee and Chat

PACC Reps will be attending Wem SEN hubs existing sessions

Monday 14th September

Monday 12th October

Monday 9th November

Monday 7th December

Where? Wem Town Hall
Cafe, High Street, Wem,
Shropshire, SY4 5DG
9:30am-11:30am



Shropshire Council SEND Meet and Chat sessions

Details will be shared when dates and locations are released.



**Parent Carer
Council**
Shropshire

Making Shropshire a great place for SEND families to thrive and have the same opportunities as everyone else.

PACC Guides and Resources

We have a number of guides and Information resources available. More can be found on our website.



Mental Capacity Guide

This guide has been created following feedback from families they there is a lack of information about Mental Capacity. The purpose of this guide is to inform Parent/ Family Carers of the legislation, and options relating to Mental Capacity, Power of Attorney and Deputyship.

READ MORE



PACC PFA Guide

The purpose of this guide is to inform Parent/ Family Carers of some of the options available for their Young Person in Shropshire. We appreciate that this guide may not cover every subject relating to SEND and PFA, but have ensured we have covered as many areas as possible.

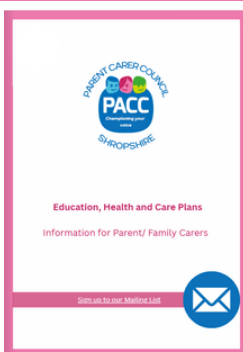
READ MORE



Transition Guide

This guide has been created following feedback from families they there is a lack of information about transitions in education and the support available for childre/ young people.

READ MORE



EHCP Guide

This guide has information about applying, annual reviews, outcomes, legislation and where to go for help.

READ MORE



EHCP Consultation Guide

This guide has been created to inform families of legislation and the process for consultation where your child/ young person has an Education, Health and Care Plan.

READ MORE





Summer Activities

Below are some activities and days out we have found for summer. Please note PACC is not affiliated with any of these activities.



Taking Part
Cheshire Times, Cheshire Lives

**Mereside Community Centre,
Mereside, Shrewsbury SY2 6LH**

Book via email- 10.30 - 12.30
jamila.walker@takingpart.co.uk

£4 per child £10 per family with 3 or more children

**Moving and Grooving presents
Active Adventures
Inside and Out**

Aimed at SEND families, and those who like
creative play Session Plan (7-14 years olds)

July - October 2026

Activity Session Plan
Saturdays in 2026
Child led session, below is a flexible structure
Saturdays in 2026

25th July Summer craft and Dance Movement Games
8th August Build your own obstacle course and Story Bags
22nd August Drawing games and drawing scavenger hunt
5th Sept Parachute games and Colour games
19th Sept Lego Challenges and Music games
26th Sept Mini den Making and Drawing games
3rd Oct Autumn craft and Dance Movement Games
10th Oct Drawing games and drawing scavenger hunt

Please note activities may change, due to weather and/or other circumstances, which are out of our control.



SUMMER HOLIDAYS SEN
OPENING HOURS
20TH JULY - 1ST SEPTEMBER
JOIN US FOR SOME SUMMER FUN & BURN OFF THAT ENERGY!

WEDNESDAYS → **TIMED SESSIONS APPLY:**
9.30-11.30,
11.45-2.45,
3-5

SUNDAY 9.30-12

SEN PLAY SESSIONS ARE DEDICATED SESSIONS FOR CHILDREN WITH SPECIAL EDUCATIONAL NEEDS AND THEIR FAMILIES, PROVIDING A SAFE, INCLUSIVE AND UNDERSTANDING ENVIRONMENT TO PLAY, EXPLORE AND SOCIALISE.

SUMMER SAVER MEMBERSHIP!
UNLIMITED USES
SUBJECT TO CAPACITY LEVELS
£25 PER CHILD

BOOKING RECOMMENDED:
WWW.UKLITTLERASCALS.COM/EVENTS

SHROPSHIRE
ADVENTURES

Did you know?

Shropshire Adventures is proud to be part of the Shrewsbury Town Football Club Foundation All In programme.

An early help offer for children and young people aged up to the age of 18 who live in Shropshire and have a disability or additional need that prevents them from accessing clubs and activities in their community.

We offer fun and engaging Sunday Horse Riding Sessions at a subsidised rate every week!



BRITISH



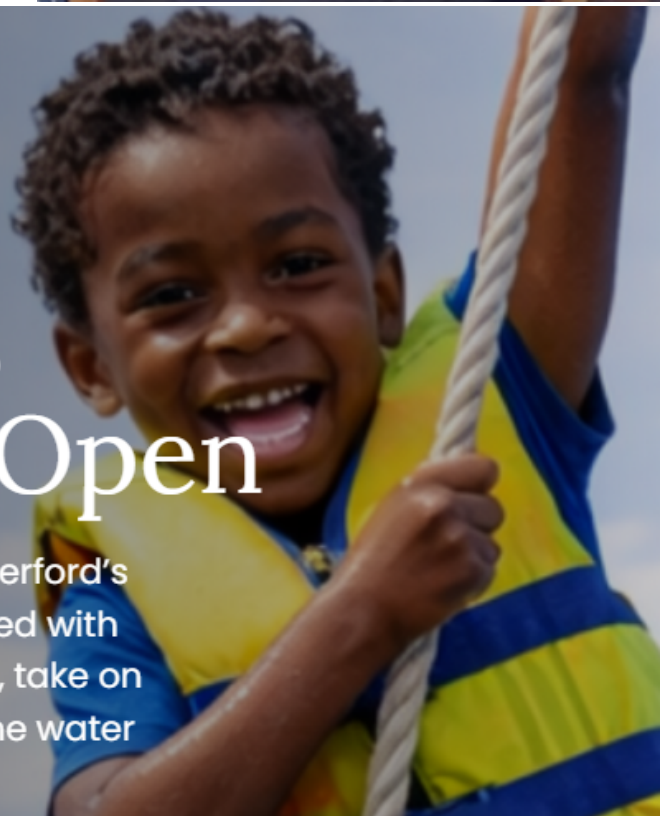
IRONWORK CENTRE



YOUR MUST VISIT DESTINATION ALL YEAR ROUND

Aquapark Now Open

Bounce, climb and slide your way around Alderford's Aqua Park — a floating obstacle course packed with high-energy fun on the lake. New this season, take on the **BIG Swing** and launch yourself out over the water before dropping in with a splash.



WHERE CAN KIDS EAT FREE

SUMMER HOLIDAYS 2026



Adult main meal usually required



Some offers on specific days



Check apps & terms before you go



RESTAURANTS



Kids eat free (or very low cost) with an adult meal on selected days.



Kids eat free with a paying adult during promotional periods.



Up to 2 children eat free with one paying adult on selected weekdays.



Kids eat free on Sundays with an adult meal.



Free kids' meals with an adult main via the ASK Perks app during holiday promotions.



Free children's meal with an adult main.



Kids eat free when an adult orders a main via the Stripes Rewards app.



Holiday offer at participating restaurants.



Kids eat free at selected restaurants.



Kids eat free with an adult meal (booking required).



SUPERMARKETS & GARDEN CENTRES



One free kids' meal with an adult meal costing £5 or more.



Kids eat for £1 all day, every day.



Kids eat free with a qualifying adult spend.



Kids eat for £1 with a qualifying adult meal.



PUBS



Kids eat for £1 on selected weekdays with the app.



Kids eat for £1 on selected days.



£1 kids' meals on Mondays.



Two children can enjoy a free breakfast with every paying adult breakfast.



If you're eligible, the **Holiday Activities and Food (HAF)** programme provides **FREE** holiday clubs with meals for children receiving benefits-related free school meals.



FIND MORE DEALS NEAR YOU

The government has launched the **Great British Summer Savings** website, where you can search for restaurants and attractions near you offering summer discounts.



Offers and availability may vary by location and are subject to change.



Always check with the restaurant or café before you visit.

Bell Boat Picnic Drummond Outdoor

Join us for a relaxed family day on the Montgomery Canal, exploring by Bellboat and stopping for a picnic. These large, stable boats are paddled by canoe paddles, making them perfect for all of the family and all experience levels.



Venue: Pool Quay
Date: Sunday 9th August 2026, Saturday 22nd August 2026.
Time of Session: 10am – 3.30pm
Cost: Free
Age Range: 6-17, children under the age of 8 must meet the providers supervision requirements.

To book email info@docanoe.com



Family Paddlesport Evenings Drummond Outdoor

Family Paddlesport Evenings offer an enjoyable and supportive introduction to paddling, whether you are seeking an active challenge or a relaxed experience on the water. These fortnightly Tuesday evening sessions provide families with the opportunity to develop skills, build confidence, and have fun together in a safe and welcoming environment.

Led by a qualified and experienced coaching team, participants will receive tailored guidance across a range of paddlesport, including canoeing, kayaking, and stand-up paddleboarding. Sessions are suitable for a variety of ability levels, with opportunities for participants to work towards recognised Paddle UK Awards where appropriate.

Sessions are open to All-in members as well as their siblings, families, and carers. Bookings can be made for individual sessions or as a block, offering flexibility to suit family schedules.



Venue: Frankwell Canoe Ramp, The County Ground, Frankwell, Shrewsbury, SY3 8HQ.
Date: 19th May, 2nd June, 7th July, 21st July
Time: 6:00pm-7:30pm
Cost: Free
Age: 7-17, Children under the age of 8 must be accompanied as specified by the provider.
To book email info@docanoe.com



Kids

Disabled children say we can

We can grow

Kids SASS

Teens All In Summer Events

Age 12-17

Join us for fun and inclusive sessions, if you are new to the all in short breaks please email:

Kids.shropshire@kids.org.uk

Can you join us?

I can

to book please Email: Kids.Shropshire@kids.org.uk
Registered Charity No. 275936

Summer Programme

Friday 24th July 2026
Comer Woods, Bridgnorth

Monday 27th July 2026
Youth Club Shrewsbury

Friday 7th August
Park Hall

Monday 10th August
Youth Club Shrewsbury

Friday 14th August
Shropshire Hills Discovery centre

Pick Your Own Fruit Farms in and around Shropshire



Shropshire
family
Information Service

