



Parent Carer Council Shropshire (PACC)

*Championing the Voice of
Shropshire's SEND
Community*

AGM 22nd May 2026

Information & Support, Influence & Change

Welcome

- ▶ **Introductions and Housekeeping**
- ▶ **AGM**

Welcome and apologies

Minutes of the previous AGM

*Trustees Annual Report and
Accounts for the previous year*

Next Steps for PACC

*Election of Management
Committee*

- ▶ **Lunch and networking**



Influence & Change

Aim

Ensuring that the Shropshire Parent Carer Community has opportunities to have their voice heard and influence the decision making that impacts their family.

Published 5th Mad / Sad / Glad report

Shropshire Coproduction Framework Launched jointly with Shropshire Council

SEND Change programme -Assistive tech library (survey and workshop), SEND Reforms, PINS

Welfare reforms – sharing parental experience

Championed the need for parent / family carer support and wellbeing

Eight Surveys including exploring parent carers experience of; Reasonable adjustments, Childcare for school Age Children and Improving your Experience of Social Care

Participated in Shropshire SEND Peer Review which recognised PACC as 'well informed'

Priorities for EHCP Recovery Team

Coproduced recommissioning of Shropshire short Break offer



Parent / Family Carer Representation Provided – Regular Meetings	Parent / Family Carer Representation Provided – Time Limited Meetings	Regional and National Meetings and Events	Training Delivered (Intro to PACC and Understanding the Lives of SEND families)
SEND Comms Workstream	Reduced Timetables Workshop	NNPCF & Contact National Conference	Early Years SENCo's
Autism All Age Strategy Development Group	Local Govt Association Peer Review	Regional Coproduction Day	EHCP Team
PACC and IASS Joint catch up with SEND area leads - health / education	Development of Self Evaluation Framework and Outcomes Strategy	National Early Years Network Event	Disable Children's Team
Shropshire Review calls with DFE	Meeting with Council Portfolio Holders	DFE SEND Reforms Conversation event	New SENCo's
Youth Transformation Project	Get Yourself Active project	West Midlands Parent Carer Forums Regional Network meetings	CAMHS Autism / ADHD Team
Direct Payments - Adult Social Care	Short Breaks Recommissioning	NNPCF SEND Reform Consultation sessions	
SEND and Alternative Provision Partnership Board			
Impact Board (developing participation in Shropshire)			
Mental Health workstream			
Joint Commissioning strategy			
Change Programme including PINS and ELSEC			
SEND Employment Forum			
Speech & Language Therapy Group			
Commissioning and assurance workstream			
Inclusion workstream			
SEND Local Offer Development			
Neurodiversity workstream			
Preparation For Adulthood workstream			
EHCP Process and Quality			

Championing
the Voice of
Shropshire
Parent Carers

Influence & Change - Partnership For the Inclusion of Neurodiversity in Schools (PINS)

This year PACC completed the second and final year of PINS

Across year two PACC held in-person meetings three times each in the 15 new PINS schools and once each in the original 20 schools, engaging with over 300 parent carers across the year

The PINS survey was sent to all families at the schools participating

In year two 246 responses (164 from SEND families) being received for Survey 1 and 78 (52 from SEND families) for Survey 2 * Survey 2 was sent to all 35 schools in year two

PINS schools were spread across Shropshire and reflected the range of primary schools in the local area.

PACC delivered two in person workshops for schools;

- ▶ Understanding the lives of Parent Carers
- ▶ The Co-production Journey

And a twilight training session for all school staff on 'Behaviour as Communication'

Case studies from the PINS project showing how co-production can be delivered in schools have been brought together in PACC's Co-production in Action booklet. We will be using this learning to inform the implement of the SEND reforms in Shropshire.

"A big thank you for helping me to understand what parent carers may experience. I listen more"



Community Support

Aim

Supporting SEND families to be better connected, reducing isolation and improving family life through social networks where information and support can be shared.

PFA Navigator Service came to a close and all age community navigator service launched – Final Impact report for the PFA Navigator Project published

HLP offer continued – focus on extension of offer outside Shrewsbury

Actio came to a close – supported hand over of All In contract to STFC

Facilitated sessions with BeeU Assistant Psychologist

Supported SEND Meet and Chat Sessions

Secured 3 years National Lottery funding to continue Community Support Offer





PACC's Community Support Offer includes:

- Buddies Social Network
- Community Navigator Service
- Healthy Lives Programme
- In-person Events



Thanks to players of the National Lottery, PACC have secured funding to support our work within the Shropshire SEND Community!




This funding will support PACC's work for the next 3 years!




Community Navigator Service

1:1 calls: 97 Parent/ Family Carers

Email contact: 72 Parent/ Family Carers



PACC Community Navigator Service



"Abi has a vast knowledge of what our area offers and about the education system. Knowing she is an email away has been so helpful and reassuring"- Parent Carer Feedback

Navigating Education can be frustrating, confusing and often difficult. PACC's Community Navigators are here to offer personalised signposting and Information Provision for families of 0-25 year olds with SEND in Shropshire.

- Accessing Support
- Accessing services
- Reasonable Adjustments
- Navigating the SEND system
- Education Options
- Education, Health and Care Plans
- Annual Reviews

Early Years Navigators

School-age Navigators

PFA Navigators

Information & Support | Influence & Change

SPRING TERM SEND MEET & CHAT FAMILY DROP-IN

Hosted by Shropshire Early Help



Do you care for a child or young person with Special Educational Needs and Disabilities (SEND)?

These sessions are open to anyone supporting a child with SEND – whether you're a parent carer, family member, or professional. Come along to ask questions, get practical advice, and connect with professionals who understand your journey.

SHREWSBURY THE LANTERN

Thursday 19 February 2026 10am-12noon

The Lantern, Meadow Farm drive, Shrewsbury, SY1 4NG

MARKET DRAYTON RAVEN HOUSE

Tuesday 24 March 2026 1pm-3pm

Raven House, 129 Clewley Street, Market Drayton TF9 3AH




Information & Support | Influence & Change

This year.....

37 Activity Providers have provided

1600 Activity Spaces for

395 children and young people with SEND and 104 siblings



Information Provision

Aim

Ensuring Parent Carers are informed with accurate and appropriate information. Providing information and signposting for parent carers so they can make informed decisions about the support they and their families receive.

The themes identified through the Navigator Service informed information provision activity

Creation and publication of PFA Guide and Education Transitions guide

FAQ's and myth busters – Direct Payment's / SEN Transport / EHCPs / Adult Social Care

Produced Termly Activity Summaries to ensure PACC is transparent about its work

Hosted Luke Clements conference – transition to adult services plus launch of PFA Guide

Worked with EHCP team to improve communications

Launched new website

Introduced monthly online information sessions – transition to Adult Social Care and Direct Payments, Supported Living / Mental capacity

Developed accessible information for the Shropshire Local Offer website





Website news articles	62
Newsletters	9
Direct mail outs	34
Trustee Meetings	5
Operational Meetings (Internal)	8




Facebook Followers	2573
Facebook views	662995
Facebook Comments	1342
Facebook Shares	3303
New Followers	442



Monthly Newsletter. November 2025

Welcome to PACC's monthly newsletter.

If you have any questions or require any further information, please email:
info@paccshropshire.org.uk

PACC- Facebook 

PACC- Website 

Shropshire Overnight Short Breaks Contract Awarded to New Provider



The Shropshire Overnight Short Breaks Service is a specialist service delivered from the Shropshire Council owned Bradbury House, providing essential breaks from caring for Parent Carers supporting children with complex needs. Over the past 12 months PACC has supported the recommissioning of this Service, ensuring that feedback from families was central to the design and delivery of the Service. Currently the Service is delivered by Action For Children, but through the recommissioning process the contract has been awarded to Shaftsbury from 1st April 2026 and they will become the new provider. PACC was involved in all aspects of the recommissioning.



You Said, We did

Following feedback from Parent Carers, that they are struggling to find information about Mental Capacity including when an assessment should take place...



We are very pleased to have the wonderful Rhiannon joining us from Carers Academy to talk all things Mental Capacity!



Families that have previously attended these sessions have found them extremely useful and have been provided the tools to actively plan for their young person's future.

When? Thursday 26th February at 10:30am
Where? Zoom

Information & Support | Influence & Change

You said, We did

New guide published for Parent Carers and Family Carers

Transition Guide

Following feedback from the SEND community, we raised the issue of limited information being available to families about Transition (process, legislation and information) with the Shropshire SEND System.

Due to capacity of Practitioners external to PACC and the limited information currently available, we have reviewed all contact with our Navigator Service, and have spoken to Parent Carers at in-person events. We also spoke to SENDIASS, Health Practitioners and Education Providers.

we are pleased to share a guide to transitions, which covers:

- Information
- Legislation
- Deadlines
- FAQ's
- How to prepare
- Useful Organisations



Parent Carer Council
Shropshire

Information & Support | Influence & Change



Guides, FAQ's and Information Resources



Information & Support | Influence & Change

Social care providing young people



AGM Chairs Report on 2025/26 Activity and Achievements

11 Statement of Funds	Brought Forward £	Incoming Resources £	Resources Expended £	Transfers in/(out) £	Carried Forward £
Unrestricted Funds					
Shropshire Council	192	-	-	(192)	-
Capital Grant Fund	1,942	-	(484)	479	1,937
General	29,224	4,005	(9,640)	703	24,292
	<u>31,358</u>	<u>4,005</u>	<u>(10,124)</u>	<u>990</u>	<u>26,229</u>
Restricted Funds					
Department for Education	-	17,500	(18,290)	790	-
Regional Meeting	1,200	-	(1,200)	-	-
Actio	-	12,000	(11,558)	(442)	-
PA Pool Project	1,338	-	-	(1,338)	-
NMAIS	20,413	-	(17,415)	-	2,998
Healthy Lives	16,675	46,850	(45,787)	3,652	21,390
AIS	8,000	-	-	(8,000)	-
PFA Navigator	38,259	50,000	(32,015)	(5,000)	51,244
PINS	-	23,000	(16,354)	8,000	14,646
Vibrant Shropshire	-	4,750	(6,098)	1,348	-
Total	<u>85,885</u>	<u>154,100</u>	<u>(148,717)</u>	<u>(990)</u>	<u>90,278</u>
Total of Funds	<u>117,243</u>	<u>158,105</u>	<u>(158,841)</u>	<u>-</u>	<u>116,507</u>

Finances April 2024 – March 2025

Full Accounts available –
<https://register-of-charities.charitycommission.gov.uk/en/charity-search>

Finances 25/26

- ▶ Secured DFE Grant of £17500
- ▶ Second year Funding for PINS
- ▶ Change Programme Support Funding
- ▶ Healthy Lives funded through carry forward funding
- ▶ Received final year of Actio funding
- ▶ Navigator Service funded through carry forward funding
- ▶ 3 Year Lottery Funding for Community Support programme – starts 1 March 2026
- ▶ Just under £9,000 received in donations

Formal accounts are being drafted and will be submitted to Charity Commission when completed.

Next Steps For PACCC

- ▶ **Moving to a Charitable Incorporated Organisation** - *a legal structure designed exclusively for charities in England and Wales. It provides a separate legal identity, giving trustees and members limited liability, while only requiring registration with the Charity Commission rather than Companies House.*
- ▶ **To work with VHM Consultancy to strengthen governance and sustainability**
- ▶ **To build on work done via PINS to build stronger connections with education settings to support inclusion**
- ▶ **To continue to extend our reach in the Shropshire SEND Community, enabling more SEND families to achieve positive outcomes and to be heard**

Trustee Elections

Standing:

- ▶ Sarah Paul
- ▶ Maria Allcock
- ▶ Tracey Derham
- ▶ Sarah Downs

Proposed Co-opted Trustee:

- ▶ Andrea Pope - Smith

Thank You

