



Is this Co-production?

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- ▶ A New ward and support team were created to support cancer patients using the expertise of someone with a cancer diagnosis and their family members, alongside cancer care professionals, architects, landscape and interior designers.
- ▶ People supported by this service make a significant contribution to service design and delivery, particularly through the peer networks. The focus is firmly on the whole individual, their strengths, interests, and the outcomes that matter to them.
- ▶ There is also support available for their carers. Staff expertise is complemented by the lived experience of those they support, and by the assets of the wider community.

YES

Is this Co-production?

- ▶ Take up of Direct Payments in Gwynedd was low, due to an inflexible and inaccessible system, with minimal autonomy for either recipients or the social workers who supported them; the focus was on financial compliance rather than effective outcomes.
- ▶ To improve the service, the Council setup a task group of service users, carers and staff, to consider what they wanted from a Direct Payments service. The task force engaged all existing users in surveys, ran focus groups and training events, and jointly developed a set of principles to underpin the new policy.

YES

Is this Co-production?

- ▶ A service was contracted to a local provider offering support to SEND children and young people. Many families reported the positive change this made to their families, and a helpline offered stopped families feeling isolated.
- ▶ The contract for this service was reviewed, including a consultation process and a new contract awarded. Information was published about the new contract.

NO



Is this Co-production?

- ▶ A commissioner has reviewed a service contract and decided it needs to change. They call a meeting with stakeholders to present three options to resolve the issue.
- ▶ The three options are discussed and two are presented in a consultation to those who access the service.
- ▶ Feedback from those who use the service indicates a preferred option, this is the one progressed.

NO



Is this Co-production?

- ▶ Involving multiple stakeholders in the design and development of products, services, or systems with the goal of creating solutions that are more relevant, effective, and satisfying to the people who will use them.



YES

This is the definition of Co-design

Is this Co-production?

- ▶ Two or more people work together to complete a specific task or achieve a goal. In a work environment, individual employees, different departments and project teams work together to reach desirable outcomes.

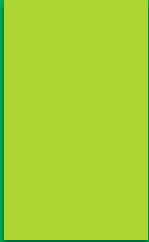


NO

This is the definition of collaboration!

Is this Co-production?

- ▶ People come together as equals from the start to make decisions or create services that work for them all. This always includes people who draw on care and support and/or carers, usually alongside people who work in care and support. It is based on the idea that those who draw upon care and support are the best placed to decide how it should work.



YES

This IS Co-production!