



PACC AGM 2019 – Feedback Summary from delegates

17 Parent Carers attended, 4 Professionals

10 filled out feedback forms

1. Has this event helped you to feel more connected to other parent carers?

Yes	8	No	No Change	2
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2. Has attending this event helped you to feel more supported?

Yes	6	No	2	No Change	3
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3. Has attending the event increased your knowledge of services and SEND Systems?

Yes	1	No	3	No Change	6
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4. Has attending the event made you feel more able to participate in decisions that affect your family?

Yes	5	No	1	No Change	4
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5. Has attending the event provided you with an opportunity to influence the design of the service?

Yes	1	No	5	No Change	4
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6. Rating of venue

Poor	Good	4	Very Good	6
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7. Rating of refreshments

Poor	Good	3	Very Good	7
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8. Rating of organisation of the event

Poor	Good	5	Very Good	5
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9. Suggestions for improving the day

There was no information about the order of the day in advance. I currently can't cope with any more 'resilience' activities or 'fun' ones either.

Need to focus on what processes are causing problems. Not about attitude/culture, but about processes.

I found some/well the majority of the activities patronising. I felt very disengaged as getting up, down, doing role play type activities is not my thing and it was all this type of activity – no variation.

Signposting/guiding from outside an unfamiliar venue would be helpful.

Wasn't personally keen on the activities – thought it would be more on wellbeing and taking care of yourself as a carer. Which is what I am more in need of.

Fantastic day, thank you!

Could have used a break in the morning, activities very intense.

Nice food

Lunch earlier!

10. Additional feedback about the development of SEND provision in Shropshire

More availability/choice for overnight respite in Shropshire.