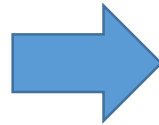


Our Core Values

Vision

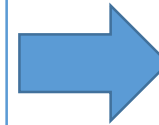
We believe that all Social Care Services should be devised and enhanced with the participation of people who use services, giving shared opportunities to solve problems and design services.



Key Outcomes

Social Care Services are responsive to experience and feedback from people who use services and their carers.

People are able to influence service design and delivery and have more choice and control over the services they access, enabling them to live life to the full.



Priorities

- Ensure that 'co-production' with people who use services and their carers is a reality and central for future development
- In order to make targeted improvements in ASC we will establish annual priorities and targets (within the framework of the ASC Strategy) which we will monitor / review annually.
- Support local people who use services to share their experiences

Our Ways of Working

Collaborative partnership.

Collaboratively work as a partnership between experts by experience and senior representatives.

Aligning partnerships.

Align partnership Boards / working groups so that the collective voice of experts by experience can shape and influence the practical delivery of ASC.

Co-production.

- Involve experts by experience to target improvements and directly influence or design change.
- Identify opportunities for the involvement of people who use services, carers and staff so that the continued transformation of social care is built on experience based insight about what works and makes a difference in people's lives

Recording impact / progress.

- Progress will be recorded in the yearly Local Account by means of real life, honest and open stories.
 - Chairperson's Annual Report.
 - Relationships with Advisory Groups

Our Measures of Success

People will enjoy the improvements as set out in the TLAP "I" statements:

- Having the information I need when I need it
- Having flexible, integrated care and support
- Living in active and supportive communities

For people who use services and their carers to have more choice and control over the services that they access (personalisation) so they can live full and independent lives (as evidenced in the Local Account and feedback on services).

- Progress and achievements will be recorded in an **Annual Chairperson's Report** (What we have done / Who's involved / Changes brought about / impact – successes and failures / Recommendations).
- Through the Local Advisory Groups and Account, progress towards personalisation will be reported to the citizens of Shropshire
- The coordination of an annual conference for partnership groups that impact on Social Care.

Focus of work at the moment / work plan:

Focus on ASC priorities

Aligning partnership groupings.

Annual conference to be discussed at partnership groups.

Who we report to and how often:

Bi-monthly Board meetings in coordination with bi-monthly Advisory Group meetings

Meeting dates:

- Feb 2017
- April 2017
- June 2017
- August 2017
- October 2017
- December 2017

Working links with other partnership groups:

Board membership

- **Representative for the Central Advisory Group.** (Expert by experience and Board Chairperson) - Jon Hancock
- **Representative for the South Advisory Group** (Expert by experience) - Katie Stone
- **Representative for the North Advisory Group** (Expert by experience) - Mark Hitchin
- **Expert by experience and representative for PACC** - Sarah Thomas
- **Healthwatch** - Adelle Wilkinson
- **Mental Health SW Team** - Fiona Williamson
- **Taking Part (Advocacy service)** - Julie Mellor
- **Director Adult Services and Housing** - Andy Begley
- **Portfolio Holder for Adult Services and Housing** - Lee Chapman
- **Former P2P Board member** - Jenni Pitts
- **SW Team Leader** - Sue Bunker
- **Head of Adult Social Care** - Tanya Miles
- **First Point of Contact manager** - Clare Mobberley
- **Development Worker** - Stewart Smith