



Dear Shropshire Parent Carer

Shropshire as a Local Area is due to receive a SEND Inspection in the near future, possibly early in the new year. This inspection is carried out jointly by Ofsted and the Care Quality Commission and will look at Education, Health and Social Care services for children and young people aged 0-25year, with special educational needs and disabilities. The inspectors will in particular want to consider;

- How well are children and young people with SEND identified in Shropshire?
- How well are the needs of children and young people with SEND assessed and responded to in Shropshire
- Are the lives of children and young people with SEND in Shropshire being improved and are they achieving good outcomes, such as getting a job, being independent and being healthy?

When the inspection happens there will be an expectation that PACC, as the local Parent Carer Forum and Shropshire IASS will be involved in meetings with the inspectors, so that they can provide information about the experiences of families and share information about what is working or not working for SEND families in Shropshire. Alongside this there will be specific opportunities for Shropshire parent carers to provide feedback directly to the inspectors. These opportunities will take the form of a face to face meeting between parent carers and the inspection team (venue and time will be confirmed when the inspection dates are announced) and a pre-recorded Webinar that will be available for 7 days during the inspections and via which parent carers can submit feedback. Again, further details will be shared about the webinar when the inspection is announced.

The discussions with the inspection team are an opportunity to highlight what is working or not working in Shropshire for children and young people with SEND and their families. Inspectors will not be able to address individual issues, but will be keen to hear feedback on the Shropshire SEND system, in particular in relation to the identification and assessment of needs, the effectiveness of provision and if this is making a positive difference to the lives of children and young people with SEND and their families. We know that many parent carers feel very strongly about the issues that they will raise but it is important that any meeting with the inspectors is constructive and feedback focuses on the system and processes, rather than relationships with individuals. It is also important that everyone present is given the opportunity to speak and feels able to share their experience, good or poor.

We will get two weeks' notice of the inspection dates, so if you would like to participate in this process please do stay in touch with PACC and IASS either by visiting our websites or social media pages on a regular basis.

Thank you for your ongoing support.

Best wishes from

**The PACC Team and Shropshire IASS**